



# Getting your SMS reminders



If you choose to receive SMS appointment reminders from IWC for medical appointments, you will be asked to reply “Yes” to confirm or “No” to cancel. If you don’t respond “Yes” or “No”, one of our friendly receptionists will call to confirm your appointment.

*If you do not wish to receive SMS appointment reminders, please advise our receptionists in the IWC Medical Centre. Patients who do not wish to receive SMS reminders may be contacted by phone to confirm attendance for an appointment.*